



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2023/B/3852168  
Dated/दिनांक : 07-09-2023

### Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण  |  |
|--|--|
| Bid End Date/Time/बिड बंद होने की तारीख/समय  | 07-10-2023 10:00:00  |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय   | 07-10-2023 10:30:00  |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)  | 60 (Days)  |
| Ministry/State Name/मंत्रालय/राज्य का नाम  | Ministry Of Finance  |
| Department Name/विभाग का नाम   | Department Of Economic Affairs   |
| Organisation Name/संगठन का नाम   | Security Printing And Minting Corporation Of India Limited (spmci)   |
| Office Name/कार्यालय का नाम  | Janpath  |
| Item Category/मद केटगरी  | Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); hp   |
| Contract Period/अनुबंध अवधि  | 1 Year(s) 1 Day(s)   |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)                        | 3 Lakh (s)   |
| Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष                     | 1 Year (s)   |
| MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है              | Yes  |
| Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है | Yes  |
| Document required from seller/विक्रेता से मांगे गए दस्तावेज़   | Experience Criteria,Bidder Turnover,Certificate (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया   | No   |
| Type of Bid/बिड का प्रकार  | Two Packet Bid   |

**Bid Details/बिड विवरण**

|   |                             |
|---|-----------------------------|
| <b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b> | 4 Days                      |
| <b>Evaluation Method/मूल्यांकन पद्धति</b>   | Total value wise evaluation |

**EMD Detail/ईएमडी विवरण**

|                             |               |
|-----------------------------|---------------|
| Advisory Bank/एडवाइजरी बैंक | Indusind bank |
| EMD Amount/ईएमडी राशि       | 12850         |

**ePBG Detail/ईपीबीजी विवरण**

|  |               |
|--|---------------|
| Advisory Bank/एडवाइजरी बैंक  | Indusind bank |
| ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)                              | 10.00         |
| Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने). | 14            |

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

CHIEF GENERAL MANAGER  
CURRENCY NOTE PRESS, A UNIT OF SPMCIL, JAIL ROAD, NASHIK ROAD, NASHIK -422101  
(Currency Note Press, A Unit Of Spmcil)

**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**MII Compliance/एमआईआई अनुपालन**

|                               |     |
|-------------------------------|-----|
| MII Compliance/एमआईआई अनुपालन | Yes |
|-------------------------------|-----|

**MSE Purchase Preference/एमएसई खरीद वरीयता**

|   |     |
|---|-----|
| MSE Purchase Preference/एमएसई खरीद वरीयता | Yes |
|---|-----|

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.  
[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Hp ( 139 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

| Specification                                  | Values  |
|--|---|
| <b>Core</b>                                    |   |
| Type of Asset                                  | Printer (Monochrome , Laser , Composite Cartridge ) |
| Make/Brand of Assets                           | hp  |
| Status of Annual Maintenance Service Provider  | Neither OEM nor ASP                                 |
| Periodicity of Preventive Maintenance Services | Monthly   |
| Onsite Service Engineers Requirement           | As Indicated in Bid Document.                       |

| Specification   | Values    |
|---|-----------|
| Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines | Inclusive |
| <b>Addon(s)/एडऑन</b>  |           |

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता  | Number of each Asset for AMC | Additional Requirement/अतिरिक्त आवश्यकता  |
|----------------|---|--|------------------------------|---|
| 1              | Bhuvan  | 422101,Currency Note Press, Nashik Road Nashik , Maharashtra | 139                          | <ul style="list-style-type: none"> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 1</li> </ul> |

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Hp ( 700 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

| Specification   | Values  |
|---|---|
| <b>Core</b>   |   |
| Type of Asset   | Printer (Monochrome , Laser , Composite Cartridge ) |
| Make/Brand of Assets  | hp  |
| Status of Annual Maintenance Service Provider   | Neither OEM nor ASP                                 |
| Periodicity of Preventive Maintenance Services  | Monthly   |
| Onsite Service Engineers Requirement  | As Indicated in Bid Document.                       |
| Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines | Inclusive   |
| <b>Addon(s)/एडऑन</b>  |   |

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता  | Number of each Asset for AMC | Additional Requirement/अतिरिक्त आवश्यकता   |
|----------------|---|--|------------------------------|--|
| 1              | Bhuwan  | 422101,Currency Note Press, Nashik Road Nashik , Maharashtra | 700                          | <ul style="list-style-type: none"><li>Number of Resident engineers : 0</li><li>Number of technicians : 1</li></ul> |

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Hp ( 4 )****Technical Specifications/तकनीकी विशिष्टियाँ**

| Specification   | Values  |
|---|---|
| <b>Core</b>   |   |
| Type of Asset   | Printer (Monochrome , Laser , Composite Cartridge ) |
| Make/Brand of Assets  | hp  |
| Status of Annual Maintenance Service Provider   | Neither OEM nor ASP                                 |
| Periodicity of Preventive Maintenance Services  | Monthly   |
| Onsite Service Engineers Requirement  | As Indicated in Bid Document.                       |
| Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines | Inclusive   |
| <b>Addon(s)/एडऑन</b>  |   |

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़****Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता | Number of each Asset for AMC | Additional Requirement/अतिरिक्त आवश्यकता |
|----------------|---|-------------|------------------------------|--|
|----------------|---|-------------|------------------------------|--|

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता  | Number of each Asset for AMC | Additional Requirement/अतिरिक्त आवश्यकता  |
|----------------|---|--|------------------------------|---|
| 1              | Bhuwan  | 422101,Currency Note Press, Nashik Road Nashik , Maharashtra | 4                            | <ul style="list-style-type: none"> <li>Number of Resident engineers : 0</li> <li>Number of technicians : 1</li> </ul> |

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

### 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### 3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

#### **A) SCOPE OF WORK:**

##### **Item No.1**

Repairing and Maintenance of 139 printers should be done per month for 12 months.

##### **Item No. 2**

Printer Toner Refilling and refurbishment should be done per month for 12 months as and when required. (Approx. 700 Nos refilling and refurbishment of Cartridges in one year)

##### **Item No. 3**

Refilling Ink cartridges of EPSON printer (L800 and L300) for 12 Months will be 4 set as and when required.

IN ADDITION TO TECHNICAL SPECIFICATION CONSIDER IN ABOVE LINE ITEM IS

- Make/ Brand : HP, EPSON, BROTHER, CANON, PANTUM etc.
- Status of Annual Maintenance Service Provider : Service Provider.

#### **TERM AND CONDITIONS:**

- Refilling/Refurbishing of Printer Cartridges approx. 700 Nos Annually.
- The Cartridge should be fully emptied and thoroughly cleaned before refilling.

3. Good quality (Finest) toner powder shall be refilled to full capacity of cartridge.
4. Test print should be generated after installing the refilled cartridges.
5. Quantity of Toner Powder: The quantity of toner powder must as standard procedure as OEM.
6. Work of Refilling/Refurbishing printer toner Cartridges shall be completed under the direction of IT department CNP.
7. Replacement of the all parts of Cartridge if required i.e. Drum, PCR (Paper Charger roller), Magnet, blade, cartridge rollers and cartridge gear etc. should be original as per OEM.
8. All material, machinery and manpower etc. required for the refilling shall be arranged by the vendor.
9. The vendor shall responsible for any damages to cartridge/ leakages of toner/Ink.
10. One Technician should be permanently deputed by the vendor for refilling of cartridges and repairing of printers at CNP.
11. CNP working hours (8 AM to 6 PM) including of Sunday working to be followed by the technician.
12. The deputed technician should be well qualified and experienced at least 2 years in repairing of printers and refilling of cartridges.
13. Preventive maintenance of printers to be done by the firm on quarterly basis and report to be submitted to IT department duly signed by all sectional heads.
14. All types of printers (Approximate 139 Printers) repairing will be done by the vendor firm and in case of any spares required for repairing of printers will be provided by the CNP. If printers are not repairable in CNP premises then vendor have to take printer at their service centre with permission of IT cell and return the same after repair.

| Sr. No. | Description       | Make/Model  |
|---------|-------------------|---|
| 1       | Toner Cartridges  | 12A, 36A, 88A, 319, 303, 05A, 78A, TN2365, TL410, Canon 57H, 152A etc.  |
| 2       | LaserJet Printers | 1020 plus, M 1005, Cannon - 3900, LBP6650, HP-1336DN, HP P-M1522NF, HP MFP, Cannon - LBP6650, HP LaserJet 1606, Samsung SCX 3201 G, HP LaserJet 1010, HP LaserJet 1007, Canon LBP 2900, Brother DCP L-2541DW, Pantum P3302DW, Canon IC MF445DW, Laserjet Pro 4004 Dn, LX 310, Image Class 3010, HP P1007, HP 128, HP 1536, HP 1022, HP 177, HP M226, HP 226DW, CANON 4370, HP M 128FN, HP 1319, CANON IMAGE 246 DN, HP M 1522, HP P 2055, HP 1606DN, HP M227, PRO 200 color M 251n etc. |
| 3       | Inkjet Printers   | Epson L800, L300, L810 etc.   |

15. In case of any leave taken by the technician, replacement to be provided by the vendor.
16. PVR of technician should be submitted by the vendor prior deputation.
17. Payment Terms: The payment will be made on monthly basis as per utilization of services.

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## **B) MINIMUM ELIGIBILITY CRITERIA**

#### 1. Experience & Past Performance:

The bidder should have experience of having successfully completed similar kind of services for the value at least of Rs. 2,56,500/-, in any one of the last five years ending on March-2022.

2. Capability: The bidder must have capability to provide the relevant services

#### 3. Financial Standing:

i) The average annual turnover of the bidder during the last three financial years i.e. 2019-2020, 2020-2021 & 2021-2022 should be more than Rs.2,56,500/- .

ii) The bidder should not have suffered financial loss for more than one year during the last three financial years i.e. 2019-2020, 2020-2021 & 2021-2022

iii) The net-worth of the bidder should not be negative March-2022 and also should not have eroded by more than 30% in the last three years, ending on March-2022

4. The bidder should give undertaking/declaration that they have read and understood all the terms (with scope of work) & conditions of tender documents and submitting unconditional acceptance to all terms & conditions.

#### 5. Note:-

(i) In support of experience criteria, the bidder has to submit attested copies of P.O's, Experience certificates issued by customers.

(ii) All experience, past performance & capacity/ capability related/data should be certified by the authorized signatory of the bidder firm. The credentials regarding experience and past performance to the extent required as per eligibility criteria submitted by bidder may be verified from the parties for whom work has been done.

(iii) All financial standing data such as Balance Sheet, Profit & Loss account statement etc. should be certified by certified accountants e.g. Chartered Accounts. Financial statement duly certified by CA for year 2019-2020,2020-2021 and 2021-2022 to be submitted with UDIN No.

**Bidder to furnish stipulated documents support of fulfillment of qualifying criteria. Non submission or incomplete submission of documents may lead to rejection of offer.**

#### 4. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

CURRENCY NOTE PRESS, A UNIT OF SPMCIL  
payable at  
NASHIK

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 5. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of

CURRENCY NOTE PRESS, A UNIT OF SPMCIL  
payable at  
NASHIK.



Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 6. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

CURRENCY NOTE PRESS, A UNIT OF SPMCIL

Account No.

201003551111

IFSC Code

INDB0001451

Bank Name

INDUSIND BANK

Branch address

ASHOKA MARG, NASHIK

. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

#### 7. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

CURRENCY NOTE PRESS, A UNIT OF SPMCIL

payable at

NASHIK.

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 8. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

CURRENCY NOTE PRESS, A UNIT OF SPMCIL, NASHIK

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 9. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

CURRENCY NOTE PRESS, A UNIT OF SPMCIL

Account No.

201003551111

IFSC Code

INDB0001451

Bank Name

INDUSIND BANK

Branch address

ASHOKA MARG, NASHIK

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### 10. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

**11. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

**12. Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

**13. Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to

such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**